

BOJAN TERZIĆ

LEAD QA | STAFF QA | SDET

SUMMARY

14 years in QA across Staff, Lead, and SDET roles. Deep hands-on background in multi-layer automation — Playwright/TypeScript for web E2E and API, Karate for backend, XCUITest for iOS native, and C# for integration testing. Experienced building QA functions from scratch: hiring, mentoring, defining strategy, and implementing quality gates across fintech, e-commerce, and enterprise consulting environments.

EXPERIENCE

Staff QA · 08/2022 – Present

Symphony Digital · Novi Sad, Serbia

- Lead and mentor QA engineers, defining performance goals and KPIs.
- Lead recruitment and onboarding of remote QA engineers.
- Define QA strategies and quality gates from the ground up across concurrent delivery projects.

Inditex · 08/2022 – 01/2026

- Execute full-cycle testing including functional, UI/UX, and API verification using Postman and Karate.
- Monitor service logs and traffic using Grafana and Azure.
- Optimize test architecture resulting in earlier bug detection and reduced production defects.
- Architect and maintain multi-layer automation suites covering backend API (Karate), iOS native (XCUITest), and web E2E/UI/API (Playwright + TypeScript).
- Accelerate test authoring and root-cause analysis using Claude and Cursor.

Alix Partners · 02/2026 – Present

- Own backend and frontend testing across API, UI, and end-to-end workflows.
- Design, implement, and maintain Playwright automation suites in TypeScript covering API, frontend, and full E2E scenarios.
- Validate data flows and integrations using SQL Server and Azure services.

Lead QA / Acting Head of QA · 08/2019 – 08/2022

Alternative Payments (Wolf&Wolf Technologies) · Novi Sad, Serbia

- Coordinated the hiring, onboarding, and training of new QA engineers.
- Authored QA procedures, guidelines, and technical onboarding documentation.
- Managed professional growth paths and performance reviews for the QA department.
- Developed and maintained backend integration tests using C# for APIs, databases, and Event Stores.
- Designed and deployed E2E UI testing suites using Cypress.
- Engineered custom performance and load testing tools to identify bottlenecks and improve system stability.
- Directed production releases, including test result analysis, defect leakage review, and technical release notes.

Senior Test Developer · 09/2017 – 09/2019

Levi9 · Novi Sad, Serbia

- Planned and executed manual, functional, exploratory, and regression testing across full delivery cycles.
- Engineered and maintained integration tests using .NET Core and C#.
- Validated Angular-based UIs and web services via REST/SOAP using Postman and SoapUI.

- Tested distributed systems and serverless architectures involving Azure (Function Apps, CosmosDB), MongoDB, and NServiceBus.

QA Engineer · 05/2016 – 06/2017 · Part-time contract

Reciprocity Labs (ZenGRC) · Remote

- Performed test maintenance and manual testing for compliance software solutions.

QA Engineer · 12/2012 – 08/2017

Planet Systems Group · Novi Sad, Serbia

- Executed test maintenance, manual testing, and automated testing using QTP (UFT).

EDUCATION

Faculty of Management · 2008 – 2012

Bachelor of Management — Management in Informatics

Focus on information systems and organizational management.

SKILLS

Languages	TypeScript, JavaScript, C#
Test Automation	Playwright, Karate, XCUITest, Cypress, QTP/UFT
API Testing	REST, SOAP, Postman, SoapUI
Cloud & CI/CD	Azure, Azure DevOps
Observability	Grafana
Databases	SQL Server, MongoDB, CosmosDB, EventStoreDB
Practices	BDD, Exploratory Testing, Performance Testing, Agile
AI Tooling	Claude (Anthropic), Cursor
Languages (Spoken)	English (Fluent), Serbian (Native)
Training & Courses	Anthropic Claude AI for Developers